

**Notice to property owners in the Bamfield Water System:**

Please be advised that some of the Jul-Sep water bills recently sent out for the Bamfield Water System are incorrect and some households may have received an incorrect overcharge. The bills sent out were calculated based on an allowable volume of 14 cubic meters per quarter instead of 14 cubic meters per month. However, this doesn't apply to anyone who received a bill for \$144.00, as this is the minimum charge for the quarter.

For those with overages, the good news is that the rates and allowable volumes have not changed and you will be receiving a corrected bill shortly.

- For those who receive their bills in the mail, you can expect an updated bill within 2 weeks.
- For those who are registered for e-billing, you will receive an updated bill within a day.

If for any reason you pay an incorrect overcharge, we will put a credit on your account that will be reflected in the next quarter's water bill. I sincerely apologize for the inconvenience and trouble this may cause anyone and thank everyone for their patience and understanding.

*If you would like to register with e-billing, please email [accounting@acrd.bc.ca](mailto:accounting@acrd.bc.ca) with your name and billing address and ask to be added to e-billing.*

**Jenny Brunn**

Interim General Manager of Community Services  
Alberni-Clayoquot Regional District  
3008 Fifth Avenue, Port Alberni, BC  
Phone: 250-720-2717

