

ALBERNI-CLAYOQUOT REGIONAL DISTRICT BEAVER CREEK WATER SYSTEM



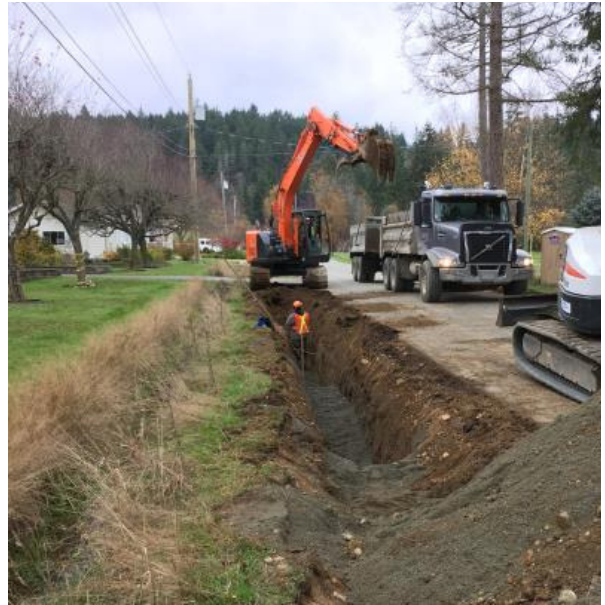
Quarterly Newsletter



WATER NEWS

What's Been Happening?

The drinkwater watermain project work is now complete. This replaced the 4 inch AC with 6 inch PVC and added 4 additional hydrants. This was a very successful project, in that it was completed on-time, within budget and resulted in positive feedback from the neighbourhood through the project. This is a small amount of paving and grass-seeding that will be completed in the spring.

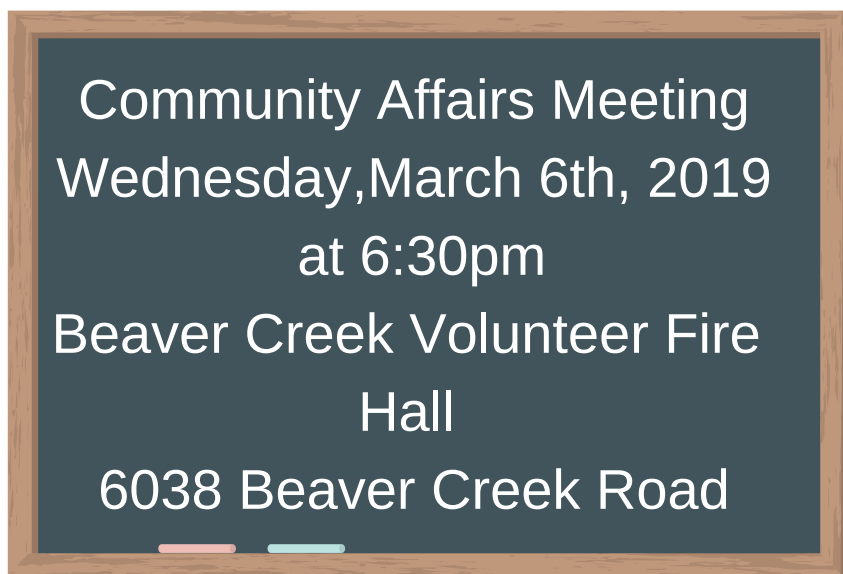


Avoid Frozen Pipes

- REMINDER: Homeowners are responsible for keeping their water lines in good repair. Leaks resulting from neglect will result in a high water bill. Check your pipes regularly as part of your home maintenance program.
- Ensure that exterior service lines are winterized by turning off and draining them, this includes irrigation systems and garden taps.
- Ensure that exposed lines going into the house are insulated.
- Feel the temperature of the pipe with your hand or use an infrared thermometer to locate the areas that are significantly colder.
- Tap the pipe with a screwdriver handle or other object while listening for a more solid and less "hollow" sound to find the frozen section.
- When the frozen section is found, heat the area up to bring the temperature up safely using a space heater.
- If an owner feels the water meter is frozen please call the office 250-720-2700 to request a service call.
- Do not use a heating device such as a blow torch to thaw the frozen water pipe or meter.
- The water meters are made of plastic components with rubber seals and can be easily destroyed.
- Pipes in the ground can be unthawed by using warm water from the hot water tank.



Please be advised that a Regional District representative will be presenting the draft Alberni-Clayoquot Regional District 2019-2023 Financial Plan at:



TRANSFER TO



On December 31, 2018, any unpaid utility accounts were transferred to rural property taxes. Once transferred to property taxes, payments must be made directly

to: Service BC
4070 8th Avenue
Port Alberni, BC V9Y 4S4
Phone: 250-720-2040

Contact information:

- Regional District address:
3008 5th Ave
Port Alberni, BC
V9Y 2E3
- For general water system inquiries contact (250)720-2700
- For billing inquiries contact (250)720-2700 or accounting @acrd.bc.ca
- For after hours water supply emergencies ONLY contact:
250-206-0021
or
250-206-0023

Receive your water bill and Newsletter by email attachment. No log in required. Simply  [Email Us](mailto:accounting@acrd.bc.ca) your email address to: accounting@acrd.bc.ca