Alberni-Clayoquot Regional District Beaver Creek Water Service Update

Home Water System Protection

To protect your plumbing system please ensure you have a functioning pressure reducing valves (PRV), as required in the BC Building Code. It is the responsibility of the property owner, and is typically located where the water enters the building. This is to protect the plumbing from pressure fluctuations that occur. The water system will be undergoing significant changes with the implementation of the Strict Road Pump Station.

Please ensure your PRV is functioning by February 24th, 2014.

Assisting Emergency Response

Some residences do not have clearly posted addresses. This will negatively effect emergency response and utility billing. Please ensure that your house number is clearly visible.

Water Advisory Notification Database

The ACRD is currently updating our Water Advisory Notification contact list. If your phone number or e-mail has changed in the last year please e-mail <u>bsauve@acrd.bc.ca</u> with your current information. This enables us to advise you of any disruptions to your water service.

Capital Projects

The Strick Road Watermain has been replaced and the Pump Station is scheduled for completion in February. Also, watermain upgrades have been performed in the Beaver Creek and Bainbridge Road area. Thank you for your patience during construction and the water servicing interruptions. The value of the capital works is \$1.1 million.

<u>Transfer to Taxes</u>

Any outstanding parcel taxes or tolls as of January 6th, 2014 were transferred to your rural property tax account and can be paid through the local office:

Service BC 4070 8th Avenue Port Alberni, BC V9Y 4S4 Tel: 250-720-2040



Contact information:

• Regional District address:

3008 5th Ave Port Alberni, BC V9Y 2E3

- For general water system inquiries contact (250)720-2700
- For billing inquiries contact (250)720-2717 or accounting@acrd.bc.ca
- For after hours water supply EMERGENCIES ONLY contact (250)206-0021 or (250)206-0023

Changes to Water Tolls

In response to drinking water standards and the need to update aging infrastructure your water rates will be changing in 2014



To comply with Island Health's Drinking Water Treatment Objectives, that are a condition of the Beaver Creek Water operating permit, the system will be connected to City of Port Alberni with the Strick Road pump station this spring. The City will install Ultra Violet treatment by the end of 2014 and the ACRD will investigate details of the Sproat Lake as an alternate source to avoid filtration. If Sproat Lake is to be pursued the source and all works must meet or exceed all drinking water standards.

This plan was presented to Beaver Creek residents on November 4th, 2013. For further information the presentation and open house summary can be found on our website at www.acrd.bc.ca in the Beaver Creek Water section.

The 2014 budget is being developed and increases in user fees are necessary. The Beaver Creek Water Advisory Committee proposes an \$8 per month user fee increase. The proposed changes will also see a decrease in the threshold of water consumption from 55 cubic meters (12,000 gallons) to 45 cubic meters (10,000 gallons) per month to encourage conservation - consistent with the principle of user pay. Further threshold reductions are proposed for the following two years with the threshold becoming 36 cubic meters (8,000 gallons) per month in 2016. These proposed changes will be presented by bylaw to the Board of Directors this spring and will take effect for the second quarter of 2014.

The user fees are budgeted to cover the operating costs of the system that are projected to be \$651,450 in 2014. The parcel tax is to be used solely for the capital improvements and no change to the rate is planned this year and therefore the amount will remain at \$238.

As the ACRD proceeds with the strategy of complying with the Island Health Drinking Water Treatment Objectives and replacing aging infrastructure more rate increases may become necessary but further consultation will inform residents of these increases before they occur.

2014-2018 Financial Plan Public Meeting

Please be advised that there will be a public information meeting to discuss the Alberni-Clayoquot Regional District 2014-2018 Financial Plan including the Beaver Creek Water Service. When: Monday, March 3rd, 2014 at 7:00pm