

# Alberni-Clayoquot Regional District Beaver Creek Water Service

## Drips and Drops:

### 2013-2017 Financial Plan Public Meeting

Please be advised that there will be a public information meeting to discuss the Alberni-Clayoquot Regional District 2013-2017 Financial Plan including the Beaver Creek Water Service.

When: Monday, March 11th, 2013 at 7:00pm

Where: Beaver Creek Fire Hall

### Transfer to Taxes

Any outstanding parcel taxes or tolls as of January 7th, 2013 were transferred to your rural property tax account and can be paid through the local office:

Service BC  
4070 8th Avenue  
Port Alberni, BC  
V9Y 4S4  
Tel: 250-720-2040

### Current Billing Information:

This bill is a combination of the following charges:

1. Water tolls for period of January 1, 2013 to March 31st, 2013
2. Overages due to water consumption for period of October 1 to December 31, 2012

### **All payments must be made out to the Alberni-Clayoquot Regional District.**

Please note the following payment options:

- **Internet or Telephone Banking**—Use the 17-digit account number located on your utility bill. It is the same account number as your recycling account if previously set up. To set it up initially, search ‘Alberni’ and then select vendor ‘Alberni-Clayoquot Regional District—Utilities’.
- **Payment at Bank or Other Financial Institution**
- **By Mail or in Person**—at the Regional District office
  - Interac, Visa and Mastercard Accepted
  - *Interac, Visa and Mastercard Accepted*

### Is your house address posted and visible from the road?

Please ensure that your address is clearly posted and visible from the road to assist with meter reading and emergency response .



#### Contact

##### information:

- Regional District address:

3008 5th Ave  
Port Alberni, BC  
V9Y 2E3

- For general inquiries contact @ (250)720-2700
- For billing inquiries contact Andrew @ (250)720-2717 or [accounting@acr.d.bc.ca](mailto:accounting@acr.d.bc.ca)
- For water supply emergencies ONLY contact (250)206-0021 or (250)206-0023

# Operations Update



## *What we've been up to:*

### **New Kitsuksis Reservoir**

The new 250,000 gallon glass fused reservoir has been erected and the final connections and testing are being performed. It is scheduled to be brought online near the end of January. The existing leaking reservoir will be evaluated for the costs of repair and future need.

### **PRV Required to Protect Plumbing Systems**

It is the responsibility of the property owner to have installed within their waterworks, a Pressure Reducing Valve (PRV), typically located where the water enters the building. This is a requirement of the BC Plumbing Code. This is to protect the plumbing from pressure fluctuations that may occur in water systems. If you experience ongoing pressure problems, please ensure you contact a plumber. The ACRD cannot be held liable for damages resulting from the lack of a PRV in a building plumbing system. As the ACRD implements new works and water system upgrades, fluctuations and changes to water pressure will be occurring. Please ensure that you are prepared.

### **Alleviating Boil Water Advisories**

During brief periods of high turbidity in our Stamp River source we have been introducing City of Port Alberni water as an alternate source of potable water into the Beaver Creek Water System (BCWS). This has been supplied through an agreement between the City of Port Alberni and the ACRD and supported by the Vancouver Island Health Authority and Koers Engineering Ltd. This is meant as a temporary emergency measure to alleviate boil water advisories this winter. The water is provided from a City hydrant on Grandview Avenue and then pressure boosted by a decommissioned fire pumper truck into a BCWS hydrant.

To date, several boil water advisories have been averted, which in the past have required weeks of flushing and testing. Thank you to all who have assisted with this and especially the Grandview neighborhood, who have been patient with the noise and activity. We are also very grateful for the cooperation of the City and especially the waterworks crew and fire department. In the meantime, we are still awaiting the results of a funding application requesting funds to replace the failing Strick Road water main and a new pump station at that location.

### **VIHA 4-3-2-1**

The VIHA requires that the regional District develop its plan to satisfy the water standards as was the case previously with the Improvement District. While changes have been made to provide a temporary water source for alleviating boil water advisories and this work is recognized by VIHA, we must establish a more comprehensive and permanent solution. We await the results of grant applications made on behalf of the water system before finalizing these details. We will keep you informed as we progress. In the interim, the Canadian Drinking Water Guidelines advises that people who wish to take extra precautions and immunocompromised individuals boil their water for one minute to destroy anything that might be of concern.

### **Water system upgrades**

As indicated during the evaluation of governance alternatives for Beaver creek during the conversion process and as documented in the Koers' Water Infrastructure Assessment report (May 2011). There are considerable works required to upgrade water treatment, the distribution system and other infrastructure for beaver creek. We are developing plans recognizing the potential cost implications and need to act. This year's budget process will be the first consideration of the plan and you are encouraged to take part. A public meeting is planned for March 11th, 2013 at 7:00 pm, at the Beaver Creek Firehall, please plan to attend.

### **Beaver Creek Fire Hall Seismic Upgrades**

In the coming months the Beaver Creek Volunteer Fire Hall will be under construction as seismic upgrades are implemented. The contract will soon be tendered and after a thorough review it will be awarded to the most qualified bidder. Please be careful around this operating fire hall, especially while under construction.